

Casetrackerlaw - Q&A Responses

Special Offer for National List Members Only!

Contact Casetrackerlaw and mention this advertisement to receive \$1,000 discount on software purchase.

Call (800) 270-1197 and mention this special offer code NL16920!

1. Who is your collection software designed for (Collection Agencies, Collection Attorneys, Debt Buyers or Other)?

The software is primarily designed for collection attorneys, collection agencies, debt buyers, forwarding networks, subrogation recovery professionals and anyone who distributes claims via the web. The software is also designed for companies such as insurance firm to manage and distribute to collection attorneys. We also develop custom systems to accommodate your needs.

2. What platform or operating system is your software designed for (Windows, DOS, Unix, Linux or Other)?

Platform independent

3. What should a company consider when purchasing collection software?

User-friendly software + price + support + maintenance + training and whether desk top and or web-based is wanted.

4. What are your product capabilities?

A) Does your software offer trust accounting?

Yes tri-layered trust accounting

B) Does your software interface with a word processor?

Yes , Letter Wizard and also can interface with PDF form documents

C) Does your software provide imaging capabilities?

Yes

D) Does your software integrate with report generators?

Yes, with Crystal reports

E) Does your software provide open access?

Yes

F) Does your software interface with YGC (YouveGotClaims) or

any other EDI standard?

The software includes YGC , NCO E-RECOVERY , CBCS and ADT interfaces and can be interfaced with most any systems.

G) Does your system interface with 3rd party vendors (skip tracing, dialers, mail processing etc.)

Yes

H) Is your software web based?

Yes

5. What are all the costs involved including software installation, training, support, and extra modules?

\$7,995.00 with \$300-\$750 monthly maintenance, no limit on users, seats, claims, training and support.

6. Is your software user friendly and what type of training and IT support do you offer?

Yes, we offer unlimited IT and Training and training for your clients / creditors.

7. Does your system permit remote work sites?

You may work any where, any place and time, provided web-access is available.

8. What type of security is in place for data?

All the data is accessed through a secured connection (128-bit SSL) and the data is stored in a highly secure environment plus the sensitive information is encrypted.

9. How many active users do you have?

Users networked into the system is well into the thousands.

10. Do you have a user group?

No

11. Can a buyer obtain a copy of the source code?

No

12. Where do you see the future is headed for collection software?

Improved security issues, improved client and data transport, along with a paperless flow of collections. Clients and forwarders will have instant access to their status 24 / 7.